



केन्द्रीय माध्यमिक शिक्षा बोर्ड

(मानव संसाधन विकास मंत्रालय, भारत सरकार के अधीन एक स्वायत्त संगठन)

CENTRAL BOARD OF SECONDARY EDUCATION

(An Autonomous Organisation under the Ministry of Human Resource Development, Govt. of India)



13.07.2020

PRESS NOTE

CBSE POST-RESULT TELE-COUNSELLING BEGINS FROM 13th JULY to 27th JULY 2020

The 23rd edition of post-result counselling facility will be activated by CBSE with the help of 95 volunteer principals and trained counsellors from within affiliated schools located in and outside India. While there are 73 Counsellors in India including special educators, 22 Counsellors are located at Japan, Nepal, Sultanate of Oman, UAE, Singapore, Kuwait, Qatar, Kingdom of Saudi Arabia and USA.

In India, this service will be available on **Toll Free Number 1800-11-8004** from 13th July to 27th July 2020 on all days from 9.30 am to 5.30 pm.

The Post-Result Counselling is provided to help students and parents address common psychological issues and general queries related to exam results.

1. **The Centralized Toll-Free Access** number 1800 11 8004 dialed from any part of the country will give two options to the caller:

A. **IVRS:** Recorded useful tips to deal with exam results 2020 and other information on tackling stress, important contact details, Covid-19 precautions and so on.

B. **Live Tele-counselling:** Tele-operators will connect students and parents to the principals, counsellors and special educators.

2. **CBSE Website:**

Students and parents can also access useful material and techniques to cope with result related anxiety at the CBSE website www.cbse.nic.in.

**RAMA SHARMA
HEAD (MEDIA & PUBLIC RELATIONS)**



"शिक्षा केन्द्र", 2, सामुदायिक केन्द्र, प्रीत विहार, दिल्ली-110092
"SHIKSHA KENDRA" 2, COMMUNITY CENTRE, PREET VIHAR, DELHI-110092

